



Voice services

Quantcom allows you to be heard

The services optionally include the connection of your current infrastructure, or the implementation of a completely new voice services solution. Quantcom offers all the necessary services from the connection of individual telephone exchanges to the solution of large call centers. There are various types of special numbers on offer, such as 8xx, 9xx lines, or international numbers. In the event of switching from another operator, the existing telephone numbers are retained. Of course, voice tariffs are adapted to the client's needs so that they feel significant savings on call charges.

SERVICE VARIANTS

■ Phone

A basic Internet telephone service. An IP telephone in the fixed network using the SIP protocol, or a new telephone, or the provision of a VoIP gateway for the client's existing telephone.

The service includes

- Basic functions of the telephone line (blocking, routing)
- Web interface to control functions
- Detailed billing of call charges
- Open SIP standard for customer's IP telephones
- Basic monitoring of fraudulent calls

■ Trunk

Quantcom will connect your VoIP or ISDN telephone exchange to its telephone infrastructure. All administration and functionality of telephone services remain with you, and Quantcom will provide you with quality outgoing and incoming calls at advantageous tariffs.

The service includes

- Connection of the customer's telephone exchange
- Detailed billing of call charges
- Possibility of SLA
- Supported SIP protocol, or H.323 for VoIP exchanges
- Basic monitoring of fraudulent calls
- Possibility of blocking specific groups of calls
- Possibility of an ISDN30 interface for digital exchanges

■ Virtual PBX

If you have a more complex and extensive telephone network and do not want to invest in your own exchange, Quantcom can provide it to you in the form of a service. You only need telephones, Quantcom will provide their integration and exchange functions.

The service includes

- Virtual telephone exchange functions for multiple numbers (groups, blocking, routing)
- Extended functions according to the selected platform by IVR, call recording, automatic announcement, call centers, etc.
- Web interface to control functions and the billing of call charges
- Open SIP standard for customer's IP telephones
- Possibility to connect via standard Internet (regardless of the operator)
- Possibility of secured operation via our private network separate from the Internet
- Basic monitoring of fraudulent calls
- Fax2mail



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■ 800 Numbers

Quantcom will arrange for you to dial 800 or 8XY, for which call charges are free for callers and at local call charges, respectively. You can choose to route to one or several numbers, with any operator in the Czech Republic and abroad. Quantcom can assign you a number, or possibly port it from another operator.

The service includes

- Customers can choose their numbers (possibility of assigning a number easy to remember)
- The number is routed to one or more standard telephone numbers
- Wide range of routing settings to specific numbers according to time or traffic
- Possibility of extended functions by IVR, call recording, automatic announcements

■ 900 Numbers

A way for customers to pay you for entertainment, advertisement or erotic services. The caller, your customer, pays a defined price in the range of CZK 8 to 95/min, from which you will receive a share to your account. Calls from your premium rate 90x xxx xxx number are routed to the number of your choice (mobile, fixed line, exchange).

The service includes

- Assigning premium rate number 900 or its porting from the existing operator
- Ensuring reachability from all standard operators (O2 Czech Republic, T-Mobile, Vodafone)
- Possibility of extended functions in the form of a virtual exchange (intro message, routing and recording of calls) according to your requirements
- Online traffic statistics

■ International Numbers

Quantcom will provide you with a foreign telephone number in more than 50 countries around the world, which it will route to the number of your choice, or numbers.

The service includes

- Assigning geographic, "800", or possibly "900" foreign numbers
- The number is routed to the Czech Republic to one or several standard telephone numbers
- Possibility of setting a blacklist and whitelist
- Electronic billing
- Possibility of service in the form of an international line, available in about 50 countries around the world
- Wide range of routing settings to specific numbers according to time or traffic

WHO ARE THE SERVICES DESIGNED FOR?

The services are suitable for large, medium and small companies with voice traffic, for companies with a network of branches in the Czech Republic and abroad, operators and ISPs, owners or administrators of business centers and large facilities, as well as for state administration entities.